# Jeanne-Marie Col

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# Summary of Qualifications.

Forty years of experience working as a professor and consultant to international, national, state and local public sector organizations in capacity building, management of change, strategic planning, training and organization development. Senior Interregional Adviser in Governance and Public Administration, United Nations, working in Africa, Asia, Middle East, Eastern Europe, Latin America and Indigenous Peoples (North America). Elected Member, National Council of the American Society of Public Administration (ASPA); Program Chair, National Conference, ASPA; Nominee for President, ASPA; Chair, ASPA Committee for International Relations. Published in professional journals including the Public Administration Review, Innovation Journal and American Review of Public Administration. Chair of the ASPA Section on International and Comparative Administration (SICA). Former President of the NY Metro Chapter of ASPA, Board Member of Pi Alpha Alpha National Honor Society / NASPAA, Chair of the ASPA Section on Emergency and Crisis Management, Chair of ASPA Section for Women in Public Administration, President of the Women's Caucus for Political Science (APSA), Founding President of the Section on Women and Politics Research (APSA), Director of International Research Project on Women in Public Administration (IPSA), and Chair of the Research Committee on Women of the International Association of Schools and Institutes of Administration (IASIA). Member of editorial boards, among others, of the Public Administration Review, Chinese Public Administration Review, and Public Management and Productivity Review.

# Education

- Ph.D. Political Science, University of South Carolina, Columbia, SC Specializations in Public Administration and International Development **M.A**. Political Science, University of California, Davis, CA
- Specializations in Political Theory and State and Local Government Political Science, University of California, Davis, CA
- B.A.

# **Professional Experience**

- 2003-Associate Professor, Public Administration (tenured) John Jay College, City University of New York. Teaching courses in human resources management, public policy, public administration, comparative public administration, international inspection and oversight and emergency management
- 2003-Senior Adviser to United Nations Initiative on Community Awareness and Action for Natural Disasters (ICAAND). United Nations Development Programme. Serving as principal consultant for program design, operations, monitoring and evaluation.
- 1990-2003 Senior Interregional Adviser in Governance and Public Administration, United Nations. Served as Team Leader of the Kuwait Country Review, Georgia Country Evaluation of the Presidency and Ministry of Foreign Affairs for Performance Improvement through Coordination, Communications and Information Technology, Cambodia Governance, Democracy and Human Rights, and Gender Analysis of Advancement in Civil Service System in Thailand. Served as UN consultant in strategic planning and resource mobilization to the International Vaccine Institute and in national and community mobilization for combating HIV/AIDS through UNDP. Developed and

managed programs for institution / capacity building for governance, particularly in legislative / parliamentary administration. Assistance to agencies and training programs for improving organization of governments, including decentralization. Served as Non-Resident Adviser in Administration to the Viet Nam Deputy Prime Minister's Program for Administrative Reform (support for civil service reform, civil service management human resources development, including management training for senior officials). Team member of Public Sector Management Research in Asia, Public Management Sector Study in Bangladesh, planning for governance conferences in Africa, Asia, Europe and Latin America. Founded and continue to coordinate "global program for the integration of public administration and the science of disasters".

1999-2001 Adjunct Associate Professor, International Education New York University Taught International Development Education

- 1990-2002 Client, Applied Action Research Projects, Columbia University Client, Program Evaluation Research Teams, John Jay College of Criminal Justice Internship Supervisor, Humphrey Fellows, Muskie Fellows, and other UN interns Advisory Board, John Jay College MPA Program Advisory Board, NY Metro Chapter of ASPA
- 1981-1990 Associate Professor of Public Administration (tenured) University of Illinois at Springfield, IL Conducted teaching, research and community service in organization development and management of change, international / development administration, service delivery performance improvement, legislative administration, women and work, bureaucracy and politics and public policy development. Chaired university-wide learning portfolio committee, and targeted program evaluation of academic departments. Served on Faculty Senate.
   1977-1981 Assistant Professor, Public Administration, Graduate School of Public Affairs State University of New York at Albany, NY

State University of New York at Albany, NY
Conducted teaching and research in international / development administration, legislative administration.
Managed legislative internship program and five PhD dissertation committees.
Served on committees for university resource allocation, budget and education policy, and human subjects research.

**1977** Lecturer, San Jose State University, Department of Political Science, CA Taught Public Policy Development

**1972-1976** Lecturer, Public Administration Makerere University, Kampala, Uganda Conducted teaching and research in development administration, public policy development, research methods, and introduction to political science and political theory. Directed public administration program, including management of related internship and senior dissertations programs.

Co-chaired quinquennial strategic planning process for social science faculty.

## **Selected United Nations Reports**

2001 Local Governance for Social Services for All, Report of Meeting in Stockholm, Sweden

- 2000 From Government to Governance, Report of Meeting in Manila, The Philippines
- 1999 Governance in Africa, Report of Meeting in Addis Ababa, Ethiopia
- 1997 Capacity Building for Disaster Management, Report of Meeting in Jakarta, Indonesia
- 1997 Public Sector Management in Asia: Report of UN Research on Government Modernization and Change
- 1996 Public Sector Management Study of the Bangladesh Civil Service, in English and Bengali.
- 1995 Report of the Secretary-General on Public Administration and Finance
- 1993 Report of the Secretary-General on Public Administration and Finance
- 1991 Report of the Secretary-General on Public Administration and Finance

## Selected United Nations Projects, 1990-2003

- Public Administration Strategies to implement the UN Millennium Development Goals
- Restoration of government administrative machineries, including justice systems and legislatures in complex emergencies (humanitarian, natural and man-made disasters)
- Women's advancement in decision-making, civil service and economic cooperatives
- Capacity-building for governance for all, including decentralization & poverty reduction
- "Global Programme for the Integration of Public Administration and the Science of Disasters" <u>http://www.globalwatch.org/ungp/</u>
- Government administrative reform in countries in transition
- Civil service reform, civil service management, human resources development
- Co-ordination mechanisms for policy development, implementation and evaluation
- Global research programme on trends in public administration and finance
- Agreements with global and regional associations / institutes of public administration: joint research, consultancy and training activities

## **Selected Publications**

"Managing Disasters: the role of local governments". Public Administration Review, 2007.

"Successful Earthquake Mitigation in Qinglong County during the Great Tangshan Earthquake: Lessons for Hurrican Katrina". *Chinese Public Administration Review*, 2007.

"Strategic Innovations in Post-Conflict Situations: Comparative Use of Large-Group Stakeholder Interactions Methods," *The Innovation Journal*, 2003

"Qinglong County in China: A Case Study of Successful Disaster Mitigation," with Jean C. Chu, in *Early Warning Systems in Natural Disasters*. Geneva: United Nations International Decade for Natural Disaster Reduction, 2003.

"Women's Advancement in the Thailand Civil Service," with Dhipavadee Meksawan and Orapin Sopchokchai," in *Handbook of International and Comparative Administration.* Second Edition. New York: Marcel Dekker, Inc. 2001.

"Early Warning Success for the 1976 Tangshan Earthquake: A Best Practice Integrating Public Administration and Science," with Jean C. Chu, in *Handbook in Emergency and Crisis Management*. Marcel Dekker, Inc., 2000.

"Administrative Communication in the International Community: The United Nations and the Global Village," in *Handbook on Administrative Communication.* New York: Marcel Dekker, Inc., 1997.

Book Review Essay of <u>Promises not kept: the betrayal of social change in the third world</u> and <u>When Corporations Rule the World</u>, with James Katorobo, in *American Review of Public Administration*, 1997.

"Managing Softly in Turbulent Times: Corazon Aquino," in <u>Women as National Leaders</u>, Sage Publications, 1993.

"Women in Bureaucracies," in *INSTRAW News*, Santo Domingo: United Nations International Institute for Training and Research on Women, 1992.

"Increasing Women's Role in Environmental Management," in *Women and Environment*. New York: Department of Technical Cooperation for Development, 1992.

"Women in Bureaucracies: Equity, Advancement and Public Policy Strategies" in *Handbook of International and Comparative Administration.* New York: Marcel Dekker, Inc. 1991.

"Managing Change in the Public Service in the United States," *Bestuur*, The Hague, Vol. 7, No. 9, September 1988.

"Administrative Coordination in Uganda: The Nature and Conditions of Bureaucratic Leadership," *Bureaucratic Politics in the Third World.* New Delhi: Indian Institute of Public Administration, 1987.

<u>Guide for policy development for increasing role of women in public management</u>. New York: Development Administration Division, United Nations, 1987.

"Learning Legislative Management," State and Local Government Review, Fall, 1985.

"Women in Public Administration and Management," P.S., Summer, 1984.

Book Review of Malcolm E. Jewell, <u>Representation in State Legislatures</u>, *Journal of Politics*, 1983.

Book Review of Jan Jorgenson, <u>Uganda: A Modern History</u>, *American Political Science Review*, 1983.

#### **Professional Testimony**

Fall, 1992 invited witness before the Government Accounting Standards Board, on behalf of ASPA, to present testimony on the use of performance measurement in state and local accounting.

Spring 1984, invited witness before the U.S. Senate Committee on Foreign Relations, to testify on progress of women in development strategies.

## **Selected Presentations**

"Public Administration Development in Africa: A United Nations Perspective", for the Panel on Social Equity and Governance of the National Academy of Public Administration, Washington DC 2003

"Thinking Globally, Acting Locally: Community Action for Disaster Mitigation," John Jay College of Criminal Justice, New York, 2003

"Public Service Innovations: The United Nations Innovations Awards," American Society of Public Administration, Washington DC 2003

"Coordinating Administrators, Citizens and Scientists in Crises and Disasters," Urban Hazards Forum, Federal Emergency Management Agency and John Jay College of Criminal Justice, New York 2002.

"Women in Public Administration Development," Conference on Transforming Women in Globalized Society, University of Pittsburgh 2002

"Institutional and Human Resource Capacity Building: UN World Public Sector Report," American Society for Public Administration, San Diego 2000

"Benchmarking for Performance and Accountability in Communities: Santa Maria City, The Philippines", American Society for Public Administration, Philadelphia, 1998

"Women in Public Administration: Report on a Twenty-Nation Study," American Political Science Association, New Orleans, 1985

"Administrative Coordination in Uganda: the Nature and Conditions of Bureaucratic Leadership," International Political Science Association, Paris, 1985

"The Role of Women in Transforming the Third World: Women in Administration," World Future Society, Washington DC, 1984

"Reconstruction of Rural Infrastructure and Administration," Conference on Rural Rehabilitation and Development, Faculty of Social Sciences, Makerere University and Ford Foundation, held in Kampala, Uganda, 1981

"Managing Rural Development: Horizontal and Vertical coordination in Uganda," American Society for Public Administration, Baltimore, 1979

"A Theoretical Framework for Assessing the Future of Evaluation Research in State Legislatures: A Matter of Selecting Targets, Facing Constraints, Minimizing Political Costs and Maximizing Benefits," Western Political Science Association, Portland, Oregon, 1979

"Disintegration of Organizational Infrastructure in Uganda, 1972-1976," Conference on Uganda, Dartmouth College, 1979

#### **Professional Activities**

Associate Member, Panel on Social Equity and Governance, National Academy of Public Administration, 2003-

Chair, Section on Comparative and International Relations (SICA), ASPA, 2009-2012

Chair, Section on Emergency and Crisis Management (SECM), ASPA, 2006-2008

President, New York Metro Chapter of ASPA, 2006-2007

Member, Board of Pi Alpha Alpha Public Administration National Honor Society / NASPAA, 2005-2008

Member, Editorial Board, Public Administration Review, 2003-2006

Chair, Strategic Initiative Group for Chapters and Section, ASPA, 2005-2007

Chair, Committee for International Relations, ASPA, 1992

Nominee for President, ASPA, 1990-91

Chair, National Conference Program, ASPA, Los Angeles Conference, 1990

Founding President, Section for Women and Politics Research, American Political Science Association (APSA), 1987-88

Participant, UN Meeting of Experts on the Participation of Women in Politics, University of Warsaw, Poland, 1987

Member, National Council, ASPA, 1985-1988

Chair, Association for Women in Public Administration, ASPA, 1984-1985

Delegate to Annual Conference of the Coalition of Labor Union Women (CLUW), 1984

Member, Commission of US-Africa Relations, 1983-1990

President, Women's Caucus for Political Science, APSA, 1982-83

Participant, Scholar—Diplomat Seminar on Africa, US Department of State, 1981

Member, Pi Alpha Alpha, the national honor society in Public Affairs and Administration, 1977- and faculty adviser, 1977-1981

Member, Pi Sigma Alpha, the national honor society in Political Science, 1968-

#### HONORS AND AWARDS

Julia B. Henderson Award for contribution to the advancement of women in international public administration, American Society for Public Administration, 2009

ASPA Presidential Citation of Merit for engaging in activities toward improved public perception of the public service and advocacy on behalf of the public service, 2001

Joan Fiss Bishop Award for contribution to the advancement of women in public administration, American Society for Public Administration, 1994

Outstanding Demonstration Award, US National Conference on Teaching Public Administration, 1985