DOES LMS Support Start of the Semester Reminders, Fall 2024

Dear Colleagues,

The Department of Online Education and Support Learning Management System Support team would like to offer a few start of the semester reminders.

Brightspace LMS

All John Jay courses are now offered through the Brightspace LMS. We recommend accessing Brightspace through the main CUNY website at https://www.cuny.edu/. If you are missing a course when logging into Brightspace, please log into CUNYfirst and verify that the course has been assigned to you. If the course has not been assigned to you, your department must reach out to the Registrar to have the official course record updated. Enrollment updates are processed from CUNYfirst into Brightspace multiple times a day.

From Summer 2024 onward, Blackboard is only being used at John Jay to resolve incompletes, to fulfill mandated compliance requirements such as eSPARC and WVP training, and for archival course access. We anticipate that employee compliance training will be available in Brightspace with the start of the Fall 2025 semester. Blackboard will be available until the end of 2025 for archival purposes.

Brightspace Training Opportunities

Upcoming John Jay DOES LMS How-to Webinars (Online, for faculty and staff)
- Wednesday, September 4, 2024, 2 - 3 pm, Brightspace Open Q & A. Link: https://jjay-cuny.zoom.us/j/85391509659?pwd=2dfiiwMAdkDPCZK6JSHGDSPil21NTf.1
- Friday, September 6, 2024, 10 am - 1 pm, Brightspace Bootcamp. Advance registration required: https://jjay-cuny.zoom.us/meeting/register/tZwrceygrT0tGNEAYymES63p90I_XgPXMDGP

Drop-in Lab Sessions will be offered on Mondays in September during Community Hour for all users. Join us Mondays, 1:40 pm - 2:55 pm in L2.72.05 NB.

The CUNY Office of Academic Affairs Brightspace Transition Team is offering faculty webinars to all CUNY faculty. More information and registration links may be found at https://www.cuny.edu/academics/brightspace-transition/training/.

Course Active Status

Students are unable to access courses on Brightspace until instructors change their course status to Active for students. This setting must be manually changed for each course.

Make your course Active (Available) for students in Brightspace:
1. In your Course, select Course Admin on the top blue Course Navbar
2. Select Course Offering Information
3. Select Course is active box
4. Click Save to retain changes

The steps above may be repeated to set courses to Inactive at the end of the semester.

Brightspace Email and Notification Delivery

CUNY's transition to the Brightspace Learning Management System was accompanied by a change in processing for notifications originating in the LMS. These notifications include course announcements created by instructors, notifications of course activity, and emails sent by users. It is important for all users to be aware of how their notifications from Brightspace will be delivered. All users are displayed in Brightspace with their CUNY Login account listed in place of their email address. Users cannot change this listing in Brightspace to a campus email account. For more information, see https://www.jjay.cuny.edu/sites/default/files/2024-08/JohnJay_BrS_Email_Delivery.pdf.

New Turnitin Tool

CUNY's transition to the Brightspace Learning Management System has allowed John Jay to offer two versions of the Turnitin plagiarism checker in Brightspace. Each version offers different functionality and advantages. Faculty can select the version that is appropriate for their use, but please note that assessments created with one version of Turnitin are not accessible in the other. Courses may use either or both versions, as needed. Details on each version of Turnitin can be found here: https://www.jjay.cuny.edu/sites/default/files/2024-08/JohnJay_TII_Brightspace.pdf.

DOES LMS website

The DOES LMS Support team has curated Brightspace information and resources for the John Jay community on the new DOES website. We are actively adding new content in response to how our community is using Brightspace. Visit us online at https://www.jjay.cuny.edu/learning-management-system.

Thank you for taking the time to review this email. For information and assistance with Brightspace, please email DOES Learning Management System Support at LMS.faculty@jjay.cuny.edu (faculty) or LMS.student@jjay.cuny.edu (students).